

Ref: MLS/ KPE

14 September 2022

Dear Parents and Carers,

Re: Arbor Parent Portal

This week I am pleased to announce that we are launching the Arbor parent portal and the associated parent phone app. Links to access the Arbor Parent Portal will be sent out one year group each day commencing this week. Please look out for an email which will contain your login information. If you do not receive a message by Friday 23rd September please check your junk email folder, and if you still do not have the email, please contact the office.

Our aim is for this tool to keep you up to date with your child's education by sharing information about attendance, rewards and behaviour points. Through the Parent Portal you will also be able to check and amend your details and receive messages from school.

From October half term 2022 we will be moving online payments from Wisepay to Arbor Pay. If you currently have Wisepay you will eventually need to install the Arbor Portal to pay for meals instead. More detailed information will be provided about this migration in the Autumn Term.

There is also information about how to setup and use the portal on our website page <https://www.tas.herts.sch.uk/arbor-parent-portal>.

Yours faithfully,



Mrs Kate Prince

Business Manager